

Limited Warranty

Bose Professional Systems loudspeakers and electronics are designed to deliver years of superb performance in demanding applications. Warranty details for specific product lines are described below.

For more information, please contact your local Bose representative.

What is covered / For how long

Bose warrants, for the periods of time set forth below, that this product, when delivered to you in new condition, in original packaging, from a Bose authorized reseller and used in normal conditions, is free from defects in manufacturing, material and workmanship.

- The Bose® Limited Warranty for Professional Systems products that are designated weather rated or environmental lasts two years from the purchase date for exterior finish or appearance of speaker enclosures and speaker brackets and five years for the speaker components
- The Bose® Limited Warranty for Professional Systems products lasts five years from the purchase date for speaker components that are not self-powered(amplified)
- The Bose® Limited Warranty for Professional Systems products lasts two years from the date of purchase for electronic products, and accessories
- The Bose® Limited Warranty for Professional Systems products lasts five years from the date of purchase for the PowerMatch™ amplifiers, as well as the FreeSpace® IZA and ZA amplifiers.
- The Bose® Limited Warranty for Professional Systems products lasts two years from the date of purchase for powered component speakers for the electronics and five years for the speaker components

What is not covered

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accidents; extreme moisture; extreme temperatures; extreme environments; marine environments; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damage caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damage caused by improper use with non-Bose products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Service

Return product, with proof of purchase from an authorized Bose dealer, using the following procedure:

- Contact the Bose organization in your country/region for specific return and shipping instructions
- Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country
- Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused